

Kevin Xiong

E-mail: kxiong98@hotmail.com | Phone: (715) - 214 - 5706 | [Linkedin](#) | [Portfolio](#)

PROFESSIONAL PROFILE

- With 2+ years of experience in software testing, I have built a strong foundation in debugging, building comprehensive test plans, test cases, and execution. I am a strong communicator who collaborates effectively with cross-functional teams to ensure problems are resolved swiftly. Proven ability to manage and document issues while ensuring software releases meet deadlines. I am a team player and committed to professional growth.

EDUCATION

Bachelor of Computer Science

University of Wisconsin-Green Bay

Graduated: December 2020

TECHNICAL SKILLS

- **Testing Tools:** qTest, Tosca
- **API Tools:** Postman, Swagger
- **Programming Languages:** Java, JavaScript
- **Scripting Languages:** PowerShell, Bash, Python
- **Databases:** Microsoft SQL Server
- **Operating Systems:** Linux, Windows
- **Management Tools:** JIRA, Confluence, Microsoft Office Suite, Excel
- **SIEM Tools:** Splunk

PROFESSIONAL EXPERIENCE

Software Test Engineer

Menards

November 2021 – April 2024

- Collaborated with cross-functional teams to troubleshoot and resolve any issues.
- Ensured accurate documentation of tickets and escalating critical issues swiftly.
- Created JIRA tickets for issues identified during testing and led bug meetings.
- Led the implementation and maintenance of both automation/manual software test procedures to support comprehensive quality assurance processes.
- Managed testing integrations such as the new addition of Apple Pay functionality for checkout on Menards.com, ensuring secure transactions, and security protocols using Splunk.
- Maintain ownership of assigned tasks and juggle multiple priorities effectively while meeting deadlines.

Computer Network Operations

Menards

July 2021 – October 2021

- Proactively identified and escalated circuit issues through creation of tickets, ensuring timely resolution and minimal disruption to data center operations.
- Monitored firewall and network security software including e-mailing management services.
- Understanding basic security concepts: access control, application security, device hardening, onboarding and installation, configuration of anti-virus/anti-malware, basic knowledge of TCP/IP network.
- Participated in on-call support rotation.
- Monitored health of Menards data centers.

INTERNSHIP

Software Engineer Internship

Summer 2020

- Selected from over 700 applicants through a competitive internship program.
- Assigned and contributed to a cross-functional team with project sprints and played a key role in developing an informational website that would present my team's product to a business.

CERTIFICATIONS

Certificate Elite Team Member of the Month

Menards, December 2023

- "In recognition of the coordination of the Apple Pay project ensuring the testing aspects are completed on time. Also, the ability to manage various testing for menards.com despite the large variety".

REFERENCES:

Available upon request.