

# Kevin Xiong

E-mail: [kxiong98@hotmail.com](mailto:kxiong98@hotmail.com) | Phone: (715) - 214 - 5706 | [Linkedin](#) | [Portfolio](#)

---

## PROFESSIONAL SUMMARY

Detail-oriented Software Engineer with 3 years of experience in software testing and infrastructure operations. Proficient in scripting languages such as Shell and Bash, leveraging automation to maximize efficiency and workflow processes. Proven ability to work effectively with cross-functional teams. Dedicated to continuous learning and leveraging new skills to deliver results.

## EDUCATION

### Bachelor of Computer Science

University of Wisconsin-Green Bay

December 2020

---

## TECHNICAL SKILLS

- **Testing Tools:** qTest, Tosca, Jira
  - **API Tools:** Postman
  - **Programming Languages:** Java, C++, Python, JavaScript
  - **Scripting Languages:** Shell, Bash
  - **Databases:** MSSQL, MySQL
  - **Operating Systems:** Linux/Unix, Windows
- 

## PROFESSIONAL EXPERIENCE

### ISQA Software Test Analyst

Menards

November 2021 – April 2024

- Lead the implementation and maintenance of manual test procedures to support comprehensive quality assurance processes.
- Conduct detailed written manual test cases and application testing including smoke, black box, functional, and regression testing.
- Collaborate with application developers to ensure test scripts meet project requirements and drive software quality improvements.
- Coordinated the implementation of Apple Pay for Menards on iOS devices and Mac as Project Test Coordinator.
- Create comprehensive Jira tickets for issues identified during testing and facilitate defect/bug meetings.

### Network Operations Center

Menards

July 2021 – October 2021

- Monitored the operational health of data centers and store circuits across Menards locations in the Midwest.
- Proactively identified and escalated circuit issues through creation of tickets via Lumen, ensuring timely resolution and minimal disruption to data center operations.

- Monitored firewall and network security software including e-mailing management services.

### **Web Developer**

Fitment Industries

February 2021 – April 2021

- Developed web-based applications utilizing JavaScript, PHP, and SQL, enhancing functionality and user experience.
- Collaborated closely with QA testers to modify and optimize the Fitment Industries & Custom Offsets websites according to project specifications.

### **Front-end Services & Cashier**

Wal-Mart

January 2016 – May 2016

- Enhanced customer service skills through effective front-end service and cashier responsibilities, contributing to improved customer satisfaction.

---

## **INTERNSHIPS/PROJECTS**

### **Self-Portfolio**

Fall 2019

- Designed and developed a personal website from scratch utilizing JavaScript, HTML, CSS.

### **Software Engineer Internship - The Commons**

Summer 2020

- Selected from over 700 applicants for a competitive internship program.
- Contributed to a cross-functional team with project sprints and played a key role in developing an informational website that would present my team's product to a business.

---

## **LEADERSHIP & ACHIEVEMENTS**

### **Certificate QA Elite Team Member of the Month**

December 2023

- "In recognition of the coordination of the Apple Pay project ensuring the testing aspects are completed on time. Also, the ability to manage various testing tickets for menards.com despite the large variety".

### **High School**

- Junior Year: Most Soccer Goals Award 2014
- Senior Year: Team Captain, Most Soccer Goals Award 2015

---

## **REFERENCES:**

Available upon request.