

# Kevin Xiong

Address:

E-mail:

Phone:

[Linkedin](#) | [Portfolio](#)

## SUMMARY

## EXPERIENCE

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### Software Engineer in Test (Quality Assurance)

Menards

*November 2021 – April 2024*

- Manage testing integrations such as the addition of Apple Pay checkout for Menards.com, ensuring secure transactions, executing black-box and user acceptance testing while as main test coordinator
- Create JIRA tickets for any defects identified during testing and led bug meetings
- Develop test plans and test cases while performing smoke, functional, and regression testing
- Collaborate with cross-functional teams such as stakeholders, the business, and development teams
- Maintain ownership of assign tasks and juggle multiple priorities effectively while meeting deadlines
- Led the implementation and maintenance of both automation and manual software test procedures to support comprehensive quality assurance processes

### Computer Network Operations (CNO)

Menards

*July 2021 – October 2021*

- Proactively identify and escalate circuit issues through creation of tickets via Lumen, ensuring timely resolution and minimal disruption to data center operations
- Monitor firewall and network security software including e-mailing management services.
- Understanding basic security concepts: access control, vulnerability, application security, configuration of anti-virus/anti-malware, basic knowledge of TCP/IP network
- Participate in on-call support rotation
- Monitor health of all Menards data centers

### Web Developer

Fitment Industries

*January 2021 – April 2021*

- Develop PHP and JavaScript code to support Fitment Industries & Custom Offset website according to project specification and requirements.
- Collaborate with QA team to test inventory data by using SQL to modify and prepare datasets for testing purposes

## EDUCATION

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December 2020

**Bachelor of Science in Computer Science**

*University of Wisconsin-Green Bay*

**SKILLS & ACHIEVEMENTS**

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- **Testing Tools:** qTest, Tosca
- **API Testing Tools:** Postman, Swagger
- **Programming Languages:** JavaScript, Java, C++, C#
- **Scripting Languages:** PowerShell, Bash, Python
- **Databases:** Microsoft SQL Server, MySQL
- **Operating Systems:** Linux, Windows
- **Application Management Tools:** JIRA, Confluence, Splunk
- **CI/CD:** Jenkins

**Certificate Elite Team Member of the Month**

Menards, December 2023

- “In recognition of the coordination of the Apple Pay project ensuring the testing aspects are completed on time. Also, the ability to manage various testing for menards.com despite the large variety”.

**Software Engineer Internship - The Commons @ Milwaukee, WI**

Summer 2020

- Selected from over 700 applicants through a competitive internship program.
- Assigned and contributed to a cross-functional team with project sprints and played a key role in developing an informational website that would present my team’s product to a business.

**PROFESSIONAL REFERENCES:**

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- Available upon request.
- [Letter of Recommendation](#)